



DashCash Australia

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Cancellation of Remittance and Refund Application Form

I, _____ Photo ID Number: _____ DRIVING LICENSE OR PASSPORT

Address: _____

Would like to request the cancellation of remittance and/or refund of my money as beneficiary has still not collected funds in cash or deposited in nominated account.

My transaction Ref. No. is **SFTN:** _____ **Date:** _____ **Amount: \$** _____

Reason of Refund _____

Please transfer the refund (after deducting all Fee and Charges) amount in my account as follows.

Account Holder Name:			
Bank Name:			
BSB:		Account No:	
Please provide Bank Account Statement or Account Confirmation Letter to verify the account holder details			

Terms and conditions and Refund policy and procedure

- DashCash will only accept the cancellation / refund request for genuine and acceptable reason.
- A cancellation / refund fee of AUD 75/- will apply and deducted from the refund amount.
- We shall immediately on receipt of application, send a request to its overseas agent to cancel the transaction, mark a stop payment and arrange to refund / credit the amount of remittance in company's account with them, provided the transaction is still unpaid in their record.
- The refund will only be paid to the sender in his Australian bank account on confirmation from the agent bank that, the transaction is still unpaid, marked the cancellation/stop payment instructions and the refund of clear funds in company's account.
- DashCash will initiate the cancellation process immediately. However, to collect back the refund amount of cancelled transaction may take up to 45 days or exceptionally more.
- Any charges deducted by the agent bank if exceed AUD 75/-, the difference would be recovered from the refund amount.
- Any loss if incurred by the company due to adverse exchange rate fluctuation will also be recovered from the refund amount.

Declaration

- I do solemnly and sincerely declare that my beneficiary did not receive any amount in my nominated city / country.
- **DashCash** has all legal binding in Australia in case of any misleading information regarding non-receipt of amount despite collecting remittance amount in my nominated city / country.
- In case of collecting remittance in my nominated city / country by the beneficiary, I am liable to pay the amount back to **DashCash** in Australia and indemnify any claim, damage, loss or expense which **DashCash** and/or their overseas correspondent/agent or any third party may suffer or incur (directly or indirectly) as a result of or in connection with **DashCash** acting upon cancellation/refund request from the sender.

Signature: _____

Date: _____